

End of the Season: 2018 Pool Survey – Hawthorne Pool

End of the 2018 Season Survey	<u>Agree</u>	<u>Indifferent</u>	<u>Disagree</u>	
1. The pool deck is generally clean.				
2. The pool bathrooms are generally kept clean				
3. The pool itself is generally clean				
4. Membership prices are reasonable and affordable				
5. The lifeguard staff is experienced and well trained				
6. The lifeguard staff is courteous and helpful				
7. The office staff is well trained				
8. The office staff is courteous and helpful				
9. The rules of the pool are followed and enforced by pool management and staff.				
10. The pool managers are courteous and helpful				
11. I generally have a pleasant and fun time when I come to the pool				
12. I enjoy the snacks and drinks available for purchase at the pool				
13. I enjoyed listening to music over the loud speaker during the day				
14. I'd like to see an expansion of activities such as Tube Nights				
15. I think that the policies on diapers are adequate				
16. I think that if a member brings a guest(s) it should be made more affordable				
17. The swimming lessons offered are convenient, affordable and effective.				
18. I appreciate the availability of books provided by the library.				
19. I feel the pool hours adequate and accommodating.				
20. Pool information is readily accessible to me via email or nixle				

Other Comments:

Positive comments:

Areas of concern:

Optional: Name _____ Phone Number _____

***** RETURN EITHER TO POOL OFFICE OR TO BOROUGH ADMINISTRATOR *****